



Quality Policy

As Williams Environmental Ltd is a waste management company dealing with the safe and efficient handling and disposal of waste on behalf of customers, our main objective through the nature of the business is to control and prevent pollution, through the efficient transport and handling of customer's waste for reclaim, or final disposal at approved disposal sites.

Our aim will be to strive for continual improvement through the review of our quality objectives, and purposeful evaluation of our processes to continually improve the effectiveness of the ISO 9001 QMS. The system will be reviewed at appropriate intervals, which will provide the framework for the setting and review of quality objectives.

Our policy is to offer the most competitive, professional and efficient service consistent with costs, and to ensure that the company's organisational goals and objectives are met in line with the customers' needs and expectations. We recognise the implications of the requirements as specified in the various regulations and standards to which we subscribe and operate to, we will ensure that the operations carried out comply with the above. Williams Environmental are committed to satisfying all applicable Customer, Regulatory, and Standards requirements.

In order to meet the requirements above, and the needs and expectations of our customers in a cost-effective manner, the company will operate a system dedicated to the 'Right First Time Approach'. It is a prime requirement of our approach to quality that each person working for or on behalf of the company recognises and accepts the company philosophy and their responsibility for the quality of their own output.

This policy is reviewed at least annually to ensure continual suitability and that any changes in our organisation, arrangements, scope of operations and our working practices are considered.

Director:		L. Whitmore	Date revised:	18/12/2023
General Manager:		J. Fisher		